



Team
improver

TeamDirectory Privacy Policy

TEAMIMPROVER: STRICTLY CONFIDENTIAL

Our Privacy Philosophy

Your privacy is of paramount importance to us.

We do not collect or store information about you or your organisation unless it is required to by us to run the service.

- We will never pass on your details to a 3rd party, with the exception of our billing provider.
- We will never pass on the details of people within your directory to a 3rd party.
- We will never contact the people in your directory directly.

Privacy statement

Last updated: June 2022

TeamImprover.Com Ltd (registered number 07777066), whose registered office is at Sanderum House, Oakley Road, Chinnor, Oxfordshire, OX39 4TW, United Kingdom, knows that you care how information about you is used and shared and we appreciate your trust in us to do that carefully and sensibly. This notice describes our privacy policy and forms a part of the terms and conditions for use of TeamDirectory.

By signing up to the demonstration, the trial, subscribing to the service or by visiting team-directory.com you are accepting and consenting to the practices described in this Privacy Policy.

1. Information that we collect from you

1.1 If You decide to register with and use **team-directory.com** You will be asked to provide certain information about yourself including your name and contact details. By submitting Your personal information, You consent to the collection, use and transfer of your information in accordance with the terms of this privacy policy.

1.2 We may also collect information about your usage of TeamDirectory, as well as information about you, from emails, phone calls or letters that you send to us or form information that you post on TeamDirectory. We will only use any such information in accordance with the terms of this privacy policy.

1.3 If You are 16 years old or younger you may not register with TeamDirectory. If we become aware that you are 16 years old or younger and you have not obtained such permission, we will remove your personal information from our records. By entering your details on TeamDirectory you are stating that you are 17 years old or older.

1.4 We do not store any of your financial information including billing and credit card information. Your financial information is processed by secure, third party services.

2. Use of your information

2.1 We will only use your information for the following purposes:

- to enable us to provide you with access to all parts of TeamDirectory and to use the service
- to contact you occasionally with respect to product changes;
- to make you occasional offers of TeamImprover.Com products or services or to make you aware of other products or services offered by us from time to time;
- to produce reports, statistics and analysis of the types of people who access TeamDirectory for our internal monitoring, security and quality control procedures
- to contact you for your views on TeamDirectory and to notify you occasionally about important changes or developments to TeamDirectory
- to administer, support, improve and develop TeamDirectory.

2.2 Emails sent by us include an “unsubscribe” link should you wish to remove yourself from future updates.

3. Disclosure of your information

3.1 We follow strict guidelines in the storage and disclosure of information which you have given us, to prevent unauthorized access. We comply with the laws of the countries from which we operate.

3.2 Certain personal information that you provide to us is defined as Sensitive Personal Data by the Data Protection Act 1988 and UK-GDPR. We do not seek any sensitive personal data other than that which is reasonable and necessary for the purposes sought. You are giving your explicit consent to collect, process, disclose, transfer or store your Sensitive Personal Data for the purposes of providing the TeamDirectory service.

3.3 We do not disclose your personal data to any third party except to the extent that we may disclose your personal data to third parties (whether in the UK or elsewhere) for the purposes of processing orders made by you services provided by us . Please note that this may include the transfer of your personal data to one or more countries outside the UK .

4. Cookies

Cookies are small amounts of information which we store on your computer. We issue cookies to your computer when you log on to TeamDirectory and when you register with the service. Cookies are necessary for the operation of the Service and therefore, if you set up your computer to reject cookies you will be unable to access the Service.

5. Security and data retention

We employ security measures to protect your information from access by unauthorized persons and against unlawful processing, accidental loss, destruction and damage. We will retain your information for a reasonable period or as long as the law requires.

6. Accessing and updating

You are entitled to see the information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us.

7. Changes to our privacy policy

Any changes to our privacy policy in the future will be posted on TeamDirectory and, where appropriate, through e-mail notification. Please ensure that you are kept up-to-date with any such changes. By using the TeamDirectory you agreed to be bound by the most up-to-date version of this policy.

8. Contact

All comments, queries and requests relating to our use of Your information are welcomed and should be addressed to:

TeamImprover.Com Ltd
Sanderum House, Oakley Road, Chinnor, Oxfordshire
United Kingdom
e-mail: info@teamimprover.com